

OBSERVATION REPORT #68

KPMG observed that charges associated with certain rate elements appeared on a bill but were not expected based on the scenarios applicable to the DUF records provided by Bell Atlantic.

Issue

Problems associated with rate elements from the following end offices on the 1/6/00 bill:

#	End office	Rate Element	Bill Period	Quantity from DUF	Quantity on Bill	Amount on DUF	Amount on Bill	Comments
1	NDHMAPIDS0	UTTC2	Jan. 6, 2000	none	4	none	\$0.01	All DUF Calls Originated and/or Terminated at BA End Offices (EO)
2	WSFDMAWADS0	UTTC1 UTTC2	Jan.6, 2000	None	4 4	none	\$0.01	Both UTTC1 & UTTC2 should not be charged. All DUF Records for this EO were direct routed (Routing-Method="0")
3	WSFDMAWADS0	TTSC	Jan. 6, 2000	None	4	none	\$0.03	All DUF Records for this EO were direct routed (Routing-Method="0")

Assessment

The CLEC is unable to verify the accuracy of the charges in the Usage section of the bill for UNE services provided by Bell Atlantic.